

Patient-reported Outcome Measures Overview for The Joint Commission Advanced Certifications Office Hours Q & A

- 1. The slide deck notes, "Within 90 days prior to surgery and 90 days postoperatively." Is that correct for the pre-op patient-reported outcome measures (PROMs)? Also to clarify, is the day of surgery included?**

The pre-op PROMs are 90 days before the surgery. As of 2024, 90 days post-op will be changed to a one-year interval.

- 2. What should we look into if cases are not being linked but PROMs have been completed?**

Please email RegistrySupport@aaos.org for assistance.

- 3. Should pre-op files be submitted first with the procedure file being submitted 24-48 hours after?**

We ask participants to submit the procedure file first to ensure effective processing.

- 4. I am having trouble with my Excel file uploads. Could you give me the contact information for someone who could assist me?**

Please reach out to RegistrySupport@aaos.org. The Registry Support team will be able to assist.

- 5. My cases are not linking. Once my Excel files are uploaded, my pre-op PROMs keep getting deleted.**

Please reach out to RegistrySupport@aaos.org. The Registry Support team will be able to assist.

- 6. What if the HOOS questionnaire is completed on a different day of PROMIS?**

That is fine if it is completed within the correct timeframe.

- 7. If pre-op PROs are uploaded from a Michigan Arthroplasty Registry Collaborative Quality Initiative (MARCQI) file, is it possible to complete the one-year PRO in the kiosk mode?**

Yes, it is.

8. What exactly what do mean by “kiosk mode”?

"Kiosk mode" is a functionality of the PRO Portal. It allows a participant's patients to complete the surveys in-clinic via a computer, iPad, etc.

9. Can we schedule an individual training session about reports and the dashboards for our team members?

Yes, please reach out to RegistryEngagement@aaos.org.

10. Can you submit PROMs for multiple post-op intervals, e.g., three months and one year?

Yes. Sites have the ability to submit for various intervals.



Advanced Total Hip and Knee Replacement Certification

Advanced Certification in Spine Surgery

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