

## **Table 1 Areas Covered in a Comprehensive Operational Assessment**

Physician professional relations  
Practice management systems  
Practice governance  
EMR and PAC systems  
Organization structure  
Managing professional liability risk  
Personnel  
Appointment scheduling  
Payor agreements  
Marketing/practice promotion  
Billing and collections  
Physical facilities  
Accounts receivable management  
Records  
Finances  
Telecommunication systems  
Internal controls  
Use of the Internet  
Use of outside advisors  
Compliance with regulations

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