

Table 5 Public responses to “How would you rate orthopaedists?”

	1998	2008
Is highly trained	66%	75% ↑
Spends time answering questions	35%	51% ↑
Has successful medical results	55%	64% ↑
Is caring and compassionate	35%	55% ↑
Delivers value/cost	36%	50% ↑
Easy to get appointment	28%	33%
Is research oriented	52%	64% ↑
Is prestigious	61%	72% ↑
Knowledge and experience	60%	71% ↑
Overall performance	57%	67% ↑

Arrows indicate the direction of statistically significant differences. Percentage results are based on combined ratings of #4 and #5, on a scale of 1 to 5, poor to excellent