

AAOS 2027

Exhibitor Housing Rules and Regulations



Meeting Dates: March 3-6 | Exhibit Dates: March 3-5
Venetian Convention & Expo | Las Vegas, Nevada

AAOS Housing Policy

AAOS has contracted over 10,000 sleeping rooms in Las Vegas. The ratio of physician to exhibitor sleeping rooms is in proportion to the number of rooms secured by exhibitors for the AAOS 2026 Annual Meeting.

Exhibitors must obtain sleeping rooms through onPeak, the official housing vendor of AAOS. Exhibitors or their agents may not negotiate blocks of rooms directly with hotels in Las Vegas. Two (2) priority points will be awarded to all exhibitors securing sleeping rooms in the official AAOS exhibitor room block being managed by onPeak.

AAOS Housing Bureau

AAOS has designated onPeak as the ONLY official housing vendor for AAOS 2027.

onPeak

Phone: (800) 631-9079 (US or Canada)
(312) 527-7300 (Intl)

Email: AAOS@onpeak.com

If you are contacted by any other third-party housing vendor offering housing assistance, these companies are not authorized to represent AAOS, nor do they have access to official AAOS room blocks or rates in Las Vegas. These unauthorized third-party companies often make attractive claims and don't deliver on their promises. For instance, you risk the following:

- Reservations being non-existent upon check-in
- Limited flexibility - difficulty making substitutions and/or changing arrival and departure date
- Possible hidden costs
- Hotels are not conveniently located
- Reservations are not protected by AAOS nor is AAOS or onPeak able to help if an issue occurs

Exhibitor Housing Procedures

- March 2-5, 2026 - The onPeak housing desk (Lobby E, Morial Convention Center) will accept 2027 reservations for all confirmed 2026 exhibitors on-site in New Orleans.
- April 17, 2026 - Online housing reservations open for all 2027 exhibitors.
- TBD - Deadline to submit the 2027 Exhibit Space Application. Failure to submit may impact housing reservations.
- TBD - Exhibitors who have not submitted a 2027 Exhibit Space Application will be notified by onPeak of hotel reservations are at risk of cancellation.

Exhibitor Room Block

Exhibitors will be able to secure their sleeping rooms in properties designated by AAOS as follows:

A Properties – 25%

B Properties – 75%

Exhibitors may choose to reserve all their sleeping rooms in Area B hotels. Room block allotments will be based on your company’s 2026* actualized room pick-up. Companies will be able to book up to 10% over their 2026* pickup. First time exhibitors are allotted four hotel rooms per 100 square feet of exhibit space. Requests for additional sleeping rooms over an exhibitor’s allotment will be assigned after August 21, 2026, based on availability.

**For exhibitors that did not participate in 2026, their most recent actualized room pick-up will be provided.*

Determining Room Block

Exhibitors should use the following nightly flow as a guide in determining their room block pattern for 2027. For example, if you require 20 rooms on Wednesday, March 3, 2027, you should block no more than 1 room (5% of 20) prior to February 27, 2027, and increase the number of room nights following the percentages in the example below.

DAY	SAT	SUN	MON	TUES	WED	THU	FRI	SAT
DATE	2/27	2/28	3/1	3/2	3/3	3/4	3/5	3/6
%	5%	10%	35%	95%	100%	95%	55%	10%
# of RMS	1	2	7	19	20	19	11	2

**Exhibitors will not be allowed to straight block.*

Additional Rooms

Requests for additional rooms over an exhibitor’s allotment can be requested by emailing onPeak at AAOS@onpeak.com. Requests will be assigned after **August 21, 2026**, based upon availability.

Managing Your Room Block

Sleeping room blocks can be managed by utilizing the link provided in the housing confirmation sent by onPeak. This will allow exhibitors to add or delete name assignments, adjust room nights or change arrival/departure pattern. A seven-minute tutorial, [How to Navigate COMPASS, the Online Housing System](#), has been developed by onPeak to assist exhibitors navigate the housing platform.

On **January 9, 2027**, onPeak will begin preparing the rooming lists to send to all hotels. All modifications to existing reservations should be managed through onPeak until **February 9, 2027**, and directly with the hotel starting **February 15, 2027**, through the close of AAOS 2027.

Rooming List Due Date

Rooming lists are due to onPeak by **January 8, 2027**. The rooming list must specify first and last names, arrival and departure dates, and type of room requested. The rooming list must be entered online or uploaded using the template provided by onPeak.

Release Date for Group's Rooms

Cancellations to the number of sleeping rooms reserved can be made until **5:00 PM CST, January 8, 2027**, without penalty. Deposits are non-refundable for cancellations made after **5:01 PM CST, January 8, 2027**.

Hospitality Suite Assignments

Only exhibiting companies at AAOS 2027 may request a hotel suite to host a function in a surrounding hotel. Requests for suites will be assigned on a first-come, first-serve basis and can be reserved by contacting onPeak at AAOS@onpeak.com. Suites will be counted as follows:

- 1 Bedroom Suite = 2 sleeping rooms
- 2 Bedroom Suite = 3 sleeping rooms

Deposit Policy

A two-night's room and tax deposit are required for each sleeping room reservation. Reservations must be guaranteed with a credit card within 7 days from receipt of the hotel confirmation email or at the time of booking for a reservation made online. Failure to do so will result in cancellation of all sleeping rooms without a credit card guarantee.

After sleeping room blocks are secured with a credit card, an exhibitor has the ability to adjust payments to individual credit cards through the online platform until **5:00 PM CST, January 8, 2027**. For more information on how to enter individual payments, review the seven-minute tutorial [How to Navigate COMPASS, the Online Housing System](#). Credit cards on file will start to be charged on **January 16, 2027**, by each hotel. All credit cards that expire prior to March 2026 will not be accepted as a valid form of payment. Deposits are non-refundable for cancellations made after **5:01 PM CST, January 8, 2027**

Deposits by Check:

Reservations must be guaranteed with a credit card within 7 days from receipt of your hotel confirmation email or at time of booking for a reservation made online. This credit card will not be charged and is used as a hold until a check is received. Checks must be received no later than **January 8, 2027**. After **January 8, 2027**, any additional room requests/deposits must be paid by credit card. Contact onPeak at AAOS@onpeak.com with any questions.

Master Accounts:

To establish a master account billing for room charges, contact the Hotel Credit Manager. Deposits cannot be charged to master accounts. All deposits are non-refundable after **5:01 PM CST on January 8, 2027**.

Early Checkout Fee

An early departure fee of one night's room and tax may apply if hotel is not notified of an early departure prior to or at check in.

Housing for International Exhibitors and Medical Attendees

IGD EXHIBITORS: ABTS

ABTS provides exhibitors with dedicated multilingual travel experts from online to onsite. Your passionate specialist provides exceptional individualized customer assistance for housing, travel, ground services, special events, and helps you through the registration process. Friendly housing policies with low rates and secure simpler payment processing offers a simpler payment while ensuring an exceptional worry-free experience.

For any questions, please email IGD at exhibitors@aaos-igd.com.

Important Dates

Exhibitor Housing Open to 2026 Confirmed Exhibitors on-site in New Orleans	March 2, 2026
Exhibitor Housing available to 2027 Exhibitors	April 1, 2026
2027 Booth Application Deadline	July 30, 2026
Exhibitors who have not submitted a 2027 Booth Application will be notified by onPeak that their hotel reservations are at risk of cancellation.	July 31, 2026
Requests for additional rooms will be assigned based on availability	Starting August 21, 2026
Last date to enter names to reservations within an exhibitor's block	January 8, 2027
Room night deposits are non-refundable	January 8, 2027 at 5:01 PM CST
Reservations without names are dropped from an exhibitor's block	January 9, 2027
The two-night deposit will start being charged by the hotels	January 12, 2027
Last day to make reservation changes through onPeak	February 9, 2027
Contact hotels directly to make reservation changes	February 15, 2027

**Dates and times subject to change.*

****HOUSING WARNING****

AAOS has designated onPeak as the ONLY official housing vendor for the AAOS 2027. If you are contacted by other third-party housing vendors (other than onPeak) offering housing assistance, these companies are not authorized to represent AAOS, nor do they have access to official AAOS room blocks or rates in Las Vegas.