



# FAQ

# EXHIBITOR BOOTH CLEANING

## 1. HOW DO I HANDLE BOOTH CLEANING?

The San Diego Convention Center (SDCC) is the exclusive cleaning contractor. No other contractor or cleaning services, exhibitor-appointed contractors, or exhibitors can perform cleaning services, including vacuuming on SDCC property. Vacuums are prohibited on the show floor.

## 2. HOW DO I ORDER?

**Discounted Advance Rate:** Exhibitor booth cleaning orders may be placed through the SDCC Booth Cleaning Application at [sdcc.link/booth-cleaning](https://sdcc.link/booth-cleaning).

Here exhibitors are able to create an account, register their exhibitor booth(s), select their service dates, select their booth cleaning services, process and finalize their order with credit card payment. Checks are not accepted.

We strongly encourage exhibitors to take advantage of our advance rates by ordering online.

**On-Site Ordering:** Once the event's contracted move-in date has begun, exhibitors are unable to process their cleaning orders through the Booth Cleaning Application at the advance rate, however you may order cleaning services on-site at the regular rate. Orders can be placed at the Cleaning Services Desk located in the Exhibitor Services Center (location varies by event). Only credit card payment is accepted.

**Other Orders:** Booth Disposal, Carpet Disposal, and Hand Sanitizer Station rentals may be ordered through email. Please contact Renee Jung via the contact information below.

## 3. HOW DO I ARRANGE FOR EXHIBITOR BOOTH MOVE-OUT & DISPOSAL?

Exhibitors are responsible for finalizing arrangements with their general service contractors, exhibitor-appointed contractors, and decorators to ship out their exhibitor booth prior to event move out.

Exhibitors that choose to dispose of their exhibitor booth, booth carpet, and/or carpet padding are required to process their order with a credit card payment through SDCC by contacting Renee Jung prior to the last date of show. Once move out begins, exhibitor booths left behind will be considered booth abandonment.

Exhibitors that fail to coordinate the removal of their exhibitor booth, booth carpet, and/or carpet padding with the service contractor are required to process the booth abandonment order with SDCC by contacting Renee Jung prior to the last day of the event.

## 4. CAN I ORDER HAND SANITIZER STATIONS?

Exhibitors can rent hand sanitizer stations for their exhibitor booths at a flat rate of \$35.00 per show day. Hand sanitizer station rentals include re-fills when empty, the labor to set, and the labor to remove. This service can be arranged through Renee Jung.

## 5. WHEN IS PORTER SERVICE REQUIRED?

Porter services are required for booth catering.

Exhibitor booths that generate an excessive amount of cardboard or trash from giveaways, retail, etc. are required to order porter services. It is prohibited to discard excessive cardboard or trash into the aisle trash cans or anywhere that it may impede walkways and create a fire hazard. Impeding egress may incur fire marshal involvement.

*Additional questions?*  
**Please contact Renee Jung**  
**at [renee.jung@visitsandiego.com](mailto:renee.jung@visitsandiego.com)**  
**or 619.726.9739.**