Data Submission and Management for
The Joint Commission Advanced Certifications
Office Hours Q&A

1. Are health literacy questions required for The Joint Commission Advanced Certification?
   No, that is specific to the Centers for Medicare & Medicaid Services (CMS) Inpatient Quality Reporting (IQR) Patient-reported Outcomes Performance Measure (PRO-PM) requirement.

2. Do you have national benchmarks for each measure?
   No, we do not have national benchmarks for The Joint Commission data elements but are exploring adding them.

3. Should we start using version 2024v1 starting in January 2024?
   Version 2024v1 was an update to the Data Specifications that added three fields specific to the CMS IQR PRO-PM for the American Joint Replacement Registry (AJRR). If you would like to track this performance measure, we recommend transitioning to this file format for your July 1, 2024, procedures and related PROMs moving forward. July 1, 2024, is the start of the mandatory capture window.

4. After a test file has been completed, does it transfer over to the LIVE or do we have to resubmit it?
   Test files are just “practice rounds” for live data submission and do not automatically transfer.

5. Is there a dictionary for The Joint Commission Performance Result Report? Can you provide guidance on how to utilize this report?
   There is a Data Detail Report under the Performance Reports drop-down list in RegistryInsights®. The report is currently only available for AJRR. A description of the report and how to read it can be found in the Registry Participation Toolkit: Achieving and Maintaining the Advanced Total Hip and Knee Replacement (THKR) Certification from The Joint Commission.

6. I have eight cases that are shown as duplicate and should not be. We submitted one case to AJRR and The Joint Commission Data Detail Report data shows them twice.
   Please contact RegistrySupport@aaos.org for assistance. Thank you!
7. When a health organization is working towards beginning to capture PROMs, is it possible to set up an appointment with an American Spine Registry (ASR) representative to present information on all options to the organization’s key players and decision makers? 
Yes, please contact Engagement@AmericanSpineRegistry.org to set up that meeting.

8. If the patient is not eligible for The Joint Commission measures (e.g., a trauma case that had hip arthroplasty), are they automatically excluded from The Joint Commission measures in the dashboard? 
Yes, they are excluded.

9. The Joint Commission hip and knee performance measure post-op PROM collection is up to day 365. This is very different from the AJRR recommended collection window of day 305-425. How can the dashboard be used to help report this measure to The Joint Commission? 
We updated our intervals to match The Joint Commission and CMS intervals.

10. Do you risk adjust? 
Currently, ASR does not have any risk adjustment measures. AJRR has one risk adjusted measure that sites can use to report to the CMS Merit-based Incentive Payment System for their Qualified Clinical Data Registry self-nomination.

11. Will AJRR offer a way to add the new CMS initiative measures that go into effect this July 2024? 
We implemented an update earlier this month that added new features to both our PROMs tool and Data Specifications to add three new CMS fields. We also have a new CMS IQR PRO Report where sites can track the eligible patient population for that CMS measure. It is formatted exactly as the CMS has requested for the submission.

12. We aren’t currently collecting one-year post-op questionnaires - just the 90-day follow-up. When will we be required to switch to the one-year post-op to meet The Joint Commission Advanced Certification? 
Effective 1/1/2024, pre-op and one-year post-op surveys need to be collected for The Joint Commission Advanced Certifications.

13. When I spoke to my organization’s Epic team, I was told Epic had not released the two new columns for report building yet. Do you know when Epic will be doing that? 
Thank you for providing this information. We will reach out to Epic to discuss the new data requirements and identify their timeline.
14. I would love to have a 1:1 session regarding ASR for my site. Can we set up some time?
   Please email Engagement@AmericanSpineRegistry.org to set up time with our team.

15. If my organization were to use AJRR's PROMs collection platform, are we able to collect pre-op PROMs through kiosk mode while collecting post-op PROMs through email?
   Yes, both methods are acceptable and will link to the correct patient in the Registry.

16. What is the fee for AAOS to send CMS data on my site's behalf?
   There is no additional cost.