Registry Office Hours for The Joint Commission
Advanced Certifications Q & A

1. In The Joint Commission Data Detail Report, does “0” mean you did not submit all the required data? Does “1” mean you did submit all the required metrics?
   That is correct. A “1” means the metrics were met and a “0” means the metrics were not met due to incorrect submission or by not submitting at all.

2. How do we report to The Joint Commission in real time when we are collecting one-year post-op scores and have to wait for those?
   The Joint Commission is aware that this is a delayed metric. For first-time applicants, it is the most recent four months’ worth of data that they want you to submit prior to your first site survey. For sites that are doing recertification, they want the last year of data.

3. Is there a certain percentage of patient-reported outcome measures (PROMs) required?
   There is not a set threshold for The Joint Commission like there is for the Centers for Medicare & Medicaid Services (CMS).

4. Will there be a webinar specifically for the American Spine Registry (ASR)?
   The next ASR office hours will be held on Tuesday, May 28, at 12:00 p.m. CT.

5. What data is required to be submitted to the American Joint Replacement Registry (AJRR) for The Joint Commission Advanced Total Hip and Knee Replacement Certification?
   You can find all the resources here. Please email RegistryEngagement@aaos.org if you are ready for an overview or to ask any questions.

6. How can we subscribe to get access to these previous webinars?
   No subscription is needed. They can be found here.

7. If our required data elements are not uploaded or get flagged, is there a way to go back and re-upload with the corrected data elements?
   If a procedure is rejected, it has not been uploaded to the Registry platform. You can fix and resubmit it.

   Flags pertain to a specific data point within the actual case. If you have a flagged procedure, it means the case was accepted and is in the platform, but there is a problem in the case detail you may want to investigate for future submissions.
8. Are we able to add the new required data elements to our pre-op surveys that are sent out to the patients from the Registry? Ex: the SIL2, patient reported pain in other extremity, back pain. This is a measure for CMS. Please reach out to RegistrySupport@aaos.org to include the CMS risk questions.

9. We will be looking into starting a spine program at my hospital. Would I be able to access the ASR information through my current AJRR portal? You can only see the portals in RegistryInsights you are contracted for, but you can email Engagement@AmericanSpineRegistry.org for an ASR demo. The ASR Engagement team can answer any additional questions you may have.

10. How can we set up an entity-based meeting to go over the dashboard questions that we have? Please email RegistryEngagement@aaos.org to schedule a meeting.